



ACHIEVING FRICTIONLESS AI: WHEN, WHERE, AND HOW

► **WHEN** do organizations plan to start their AI and data journeys?

Organizations will start to adopt AI for large-scale projects within:

32% next six months

25% 6 - 12 months

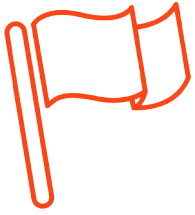
17% 1 - 2 years

8% two years or more



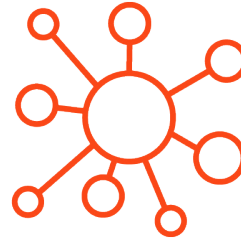
Only 7% of organizations are already using AI for large-scale projects

Where are organizations on their data strategy?



36%

Still getting started



51%

Looking to scale

Ahead of the curve or lagging behind?

Respondents said:

36%

We're a leader

49%

We're ahead of the curve, but still have work to do

13%

We're behind and trying to catch up to our competitors

► **WHERE** is frictionless AI most beneficial?
According to respondents:

Top benefits of data analytics:

47% Optimizing workflows

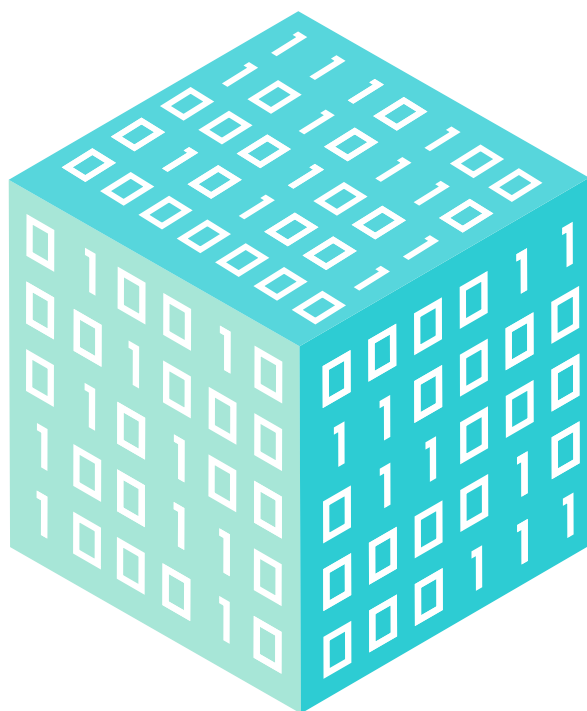
43% Reaching better decisions faster

38% Making the organization more competitive



► Top use cases for AI:

- 38%** Improving customer experience and predicting behavior
- 35%** Quality assurance
- 28%** Predictive maintenance
- 26%** Identifying supply chain inefficiencies



► **Organizations are struggling to find ways for AI to:**

42% Streamline financial operations

37% Improve safety

36% Improve security



HOW

will organizations get there?

When embarking on their data and AI strategies, organizations first:



37%

Assign an internal staff



29%

Determine resources needed



21%

Outsource the project



12%

Hire temporary work





View the full survey report.

#ONLYFORWARD

Altair commissioned an independent, international online survey of 2,037 professionals (1016 from EMEA) employed throughout several target industries who work with data in some capacity. Fieldwork took place in March 2023.

altair.com/frictionless-ai